

Dewhurst Group Plc

Investor Relations Privacy Policy

Hello, and thanks for visiting our privacy policy. This is where Dewhurst Group plc explains how we use and look after the information you provide to us. Your information is important and reading our policy will help you understand how we collect information, what we do with it and what choices you have.

We do sometimes update this policy so you may want to return to this page and read it through again from time to time. The last time we updated this policy was on 16th December 2022.

Who We Are

Dewhurst Group plc ('we' or 'us') are a 'Data Controller' for the purposes of the Data Protection Act 1998 and we are responsible for, and control the processing of, your personal information.

Dewhurst Group plc. Company No: 0160314.

Registered Office: Unit 9, Hampton Business Park, Hampton Road West, Feltham, TW13 6DB.

www.dewhurst-group.com

You can contact us by emailing: cosec@dewhurst-group.com

Information We Collect

We collect different types of information through this website including personal information from which we can identify you. We also collect information about how you use our website, our services and what interests you. This information helps us to make our services more relevant to what you want.

We will typically collect personal information such as:

- Your full name (including former name or alias)
- Your contact information (address and email address)
- Your investor relations details (including types of shares held, investor code, name under which your shareholding is held and whether you want to be contacted when we make RNS announcements)
- Other information you share with us.

We collect this information when you first register and set up an account with us or when you update your online account.

Website and Cookie Information

We automatically collect information about the use of our website and services, such as what type of device you have and which type of internet browser or mobile device you use, whether you visited our website from another website or service and your IP address (the unique reference number that identifies your device on the internet). We use industry standard Google Analytics to give us a statistical picture of how our website is used.

We also collect information using cookies. Cookies are small pieces of information stored on your browser which sometimes follow the movements of visitors on our website and tell us how our website and services are used. You can learn more about how we use cookies in our Cookie Policy.

Lawful Basis

The legal basis on which we process your personal data when you register with us is based on our legitimate requirement to communicate with all shareholders and stakeholders of the business.

How We Use Your Information

The information we collect helps us to identify you as a genuine shareholder or stakeholder of the company and helps us understand if you would like to receive electronic communication instead of paper communication from us.

My Marketing Choices

Like you, we hate spam and junk mail. We will not sell your information to marketing companies and we do not send out marketing emails.

We also understand that you might change your mind about receiving our electronic communications. If you do not wish us to continue to contact you in this way, you can either follow the unsubscribe instructions on any of our communications or go online and delete your profile.

Who we share your information with

We won't sell your information although, like most organisations, there may be cases when we need to share information.

We may share statistics about users of our website and services to help us develop our services or so that others can understand what we do. This will not include any information that identifies individuals.

We work with employees, partners and agents who are involved in delivering our investor relations services. We ensure these are covered under appropriate contractual and confidentiality protections.

If we were sold to another organisation, we may transfer any personal information we hold about you to that organisation as part of the sale or re-organisation.

We may also share information where we are required or allowed to do so by law or if we believe that this is necessary to prevent fraud or cyber-crime or to protect the site or the rights or safety of its users or any other person.

How we keep your personal information secure

We store personal information on secure servers that are managed by our service providers. These are kept in secure locations. Personal information that we store or transmit is protected by security and access controls, including username and password authentication and data encryption where appropriate.

How you can access your personal information

You can access your personal information anytime by logging into your online account on our website. You can also edit, update, correct any errors in that data as well as close the account you have with us at any time. To login into your registered account please visit www.dewhurst.plc.uk and follow the login link.

Retention time

We will keep hold of your data indefinitely or until you choose to unsubscribe or delete your online profile.

If you no longer want us to use your personal information or to provide you with services, you can either follow the unsubscribe instructions on any of our electronic communications or go online and delete your profile.

Information you make public or give to others

If you make your personal information available to other people, we can't control or accept responsibility for the way they will use or manage that data. There are lots of ways that you can find yourself providing information to other people, like when you post a public message on a forum thread, share information via social media, or make contact with a third-party whether via our website or directly via email.

Before making your information publicly available or giving your information to anyone else, think carefully as this privacy policy will not apply.

How you can contact us

If you have any questions about our privacy practices or the way in which we have been managing your personal information, please contact us in writing at Dewhurst Group plc, Unit 9, Hampton Business Park, Hampton Road West, Feltham, TW13 6DB.

You can contact us by emailing: cosec@dewhurst-group.com